

# Correspondent Mortgage Bulletin

Information for Correspondent Lenders of SunTrust Mortgage, Inc.

December 12, 2014 • COR14-115



Alert

**Update**

Reminder

Clarification

Training  
Information

Preview

## VA Caps Maximum Credit Report Fees

The Veterans Administration (VA) announces in VA Circular 26-14-36, that veterans cannot be over-charged for credit reports and automated underwriting system (AUS) submissions. The combined total for all credit reports and AUS submissions cannot exceed \$100. .

### Intended Audience

<b>Origination Processing</b>	Secondary Marketing	<b>Underwriting</b>	<b>Closing Delivery Funding</b>	<b>Compliance Legal</b>	Other
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### Effective Dates

**Friday, December 5, 2014**  
Credit report and AUS evaluation fees cannot exceed \$100 after this date.

### Background Information

VA Circular 26-14-36 announces the Department of Veterans Affairs' (VA) new policy regarding credit report and AUS charges to veterans. Current VA Policy permits lenders to charge the veteran for the credit reports obtained by the lender, in addition to evaluation fees in-lieu-of the charge for the credit report. To avoid overcharging veteran borrowers for such fees, they have placed a cap on the combined totals allowed.

### Bulletin Details

#### Itemized Acceptable Fees and Charges

For credit report and AUS fees charged to the veteran, the following guidelines apply:

- For automated underwriting (AUS) cases, the veteran may pay the evaluation fee of \$50 in lieu of the charge for a credit report.
- For "Refer" cases, the veteran may also pay the charge for a merged credit report, if required.
- The only time where both a credit report and an AUS fee can be charged to the Veteran, is on AUS "Refer" cases.
- The combined total for all credit reports cannot exceed \$100.
- The combined total for all AUS submissions cannot exceed \$100.

### Action Required

#### Correspondent Lenders Origination and Processing, Underwriting, Closing, Delivery and Funding

**Starting December 5, 2014**  
Review VA loan files to verify the combined total for credit reports and AUS submissions has not exceeded \$100. Any overcharge must be refunded to the veteran borrower.

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## Bulletin Details, continued

### Revised Material

Click [Veterans Administration VA Loan Program](#) to view the revised material.

### Former Guideline

Previously, there was no cap on the total combined charges for credit report fees and AUS submission fees.

### Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division
Emerging Banker Account Executive	Specific questions on applying this procedure to specific loan files. Direct contact information for each account executive is located in General Section 1.01: The Correspondent Division.
Resource Center	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact the Resource Center at 800.382.2111, Option 1, Option 2.

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