

# Product Support Bulletin

Information for Correspondent Lenders of SunTrust Mortgage, Inc.  
February 12, 2016 • COR16-006



Alert

**Update**

Reminder

Clarification

Training  
Information

Preview

## New Addition to the Correspondent Seller Guide

The *Correspondent Seller Guide* now includes a new section of contents containing information from the Correspondent Loan Purchase Agreement. This new agreement is effective as of February 15, 2016.

### Intended Audience

Origination  
Processing

Secondary  
Marketing

Underwriting

Closing  
Delivery  
Funding

Compliance  
Legal

Other

### Effective Dates

**Monday, February 15, 2016**  
The new Correspondent Loan Purchase Agreement is effective on this date.

### Background Information

A new Correspondent Loan Purchase Agreement is effective as of February 15, 2016, for our Correspondent lenders. Additional terms and conditions that are incorporated into the new Correspondent Loan Purchase Agreement are now within our online *Correspondent Seller Guide*.

### Bulletin Details

#### New Section of the Correspondent Seller Guide

Click [Correspondent Eligibility, Definitions, and Other Requirements](#) to access the new section of contents added to the *Correspondent Seller Guide*. You may also access this material under the General tab of the *Correspondent Seller Guide*.

#### Revised Material

Click [Eligible Mortgage Loans](#), [Loan Delivery and Purchase Review](#), [Fraud Prevention Guidelines](#), [Hazard and Flood Insurance](#), [Mortgage Insurance](#), and [Title Insurance](#) to review additional revised material within the *Correspondent Seller Guide*.

### Action Required

#### Correspondent Lenders Starting February 12, 2016

Access the new material in the *Correspondent Seller Guide* on or after this date.

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## Former Guidelines

The *Correspondent Seller Guide* did not previously include the terms and conditions that are now within our online *Correspondent Seller Guide*; in some cases, those terms and conditions were set forth in the Correspondent Loan Purchase Agreement.

## Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 4.

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