

Product Support Bulletin



Information for Correspondent Lenders of SunTrust Mortgage, Inc.
July 1, 2016 • COR16-020

Alert

Update

Reminder

Clarification

Training
Information

Preview

Jumbo Solution Second Mortgage Loan Program Suspended

SunTrust Mortgage, Inc. announces the temporary suspension of the Jumbo Solution Second Mortgage loan program.

Intended Audience

**Origination
Processing**

Secondary Marketing

Underwriting

Closing Delivery
Funding

Compliance Legal

Other

Effective Dates

Friday, July 1, 2016

The Jumbo Solution Second Mortgage loan program is suspended on this date.

Background Information

Based on the current functionality of SunTrust Mortgage's latest Loan Origination System (LOS), Lending Space, the Jumbo Solution Second Mortgage loan program is temporarily suspended. This aligns product offerings with system capability.

Bulletin Details

Temporary Suspension of Jumbo Solution Second Mortgage

The Jumbo Solution Second Mortgage loan program is suspended until further notice.

Revised Material

Click [Jumbo Solution Second Mortgage](#) to view the revised material.

Action Required

**Originating and Processing
Starting July 1, 2016**

Do not originate Jumbo Solution Second Mortgage loans.

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Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 4.

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