

Product Support Bulletin



Information for Correspondent Lenders of SunTrust Mortgage, Inc.
February 23, 2018 • COR18-007

Alert

Update

Reminder

Clarification

Training
Information

Preview

Minnesota Safe at Home Act State Confidentiality Restriction

SunTrust Mortgage, Inc. announces that mortgage loans originated in the state of Minnesota are not eligible for purchase when a borrower is a participant in the Safe at Home state confidentiality act.

Effective Dates

Effective immediately for all loan closings and purchases on or after February 23, 2018.

Background Information

Minnesota Safe at Home Act participants are entitled to the protection and privacy of their address. SunTrust Mortgage will not purchase any mortgage loans where a borrower is a state confidentiality act participant.

Bulletin Details

[SunTrust Geographic Restrictions](#)

SunTrust Mortgage is not able to purchase mortgage loan transactions for participants in the Minnesota Safe at Home Act.

Revised Material

Click [Section 1.02 Eligible Mortgage Loans](#) to review the revised material.

Former Guidelines

Previously, guidelines did not include the Minnesota restriction for Safe at Home Act participants.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Direct contact information for each correspondent relations coordinator is located in General Section 1.01: The Correspondent Division
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 4.

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